

PROGRAM II: COMMUNITY SERVICES

SUMMARY OF APPROPRIATIONS AND REVENUES

Agency	Agency Name	FY 2001-2002 Appropriations	FY 2001-2002 Revenue	FY 2001-2002 Net County Cost
012	COMMUNITY SERVICES AGENCY	17,822,025	14,139,259	3,682,766
042	HEALTH CARE AGENCY	421,302,841	368,458,158	52,844,683
063	SOCIAL SERVICES AGENCY	404,697,025	381,197,475	23,499,550
065	CALWORKS FAMILY GROUP/UNEMPLOYED PARENTS	107,117,415	104,439,480	2,677,935
066	AFDC - FOSTER CARE	110,445,246	84,344,506	26,100,740
067	AID TO REFUGEES	334,766	334,766	0
068	CASE DATA SYSTEM	0	0	0
069	GENERAL RELIEF	1,073,245	786,716	286,529
	GENERAL FUND TOTAL	1,062,792,563	953,700,360	109,092,203
136	COMMUNITY SOCIAL PROGRAMS	861,523	861,523	0
13N	OC TOBACCO SETTLEMENT FUND	28,842,072	28,842,072	0
146	WORKFORCE INVESTMENT ACT	18,964,581	18,964,581	0
14T	FACILITIES DEVELOPMENT AND MAINTENANCE FUND	14,746,676	14,746,676	0
14W	WELFARE-TO-WORK FUND	3,434,320	3,434,320	0
	NON-GENERAL FUND TOTAL	66,849,172	66,849,172	0
	TOTAL COMMUNITY SERVICES	1,129,641,735	1,020,549,532	109,092,203

012 - COMMUNITY SERVICES AGENCY

Operational Summary

Mission:

To respond to and advocate for Orange County communities and residents who have educational and other special needs, or who are at risk, by partnering with the community to ensure the provision of quality human services; and to protect, assist and manage the affairs of decedents and those unable to care for themselves.

Strategic Goals:

- Provide quality services to our customers.
- Advocate and function as a catalyst to fulfill unmet needs of our customers.
- Effectively administer human services contracts for our customers.
- Advance organizational development strategies that support CSA programs.

Key Outcome Measures:

Performance Measure	FY 2000-2001 Results	FY 2001-2002 Target	How are we doing?
COMMUNITY SERVICES AGENCY CUSTOMERS RATING CSA PROGRAMS ON SATISFACTION SURVEYS. What: Percent of customers rating the program as satisfactory or better. Why: It is a reflection of the quality of service and degree to which CSA is fulfilling customers needs.	More than 90% of customers rated CSA programs as satisfactory or better.	90% of customers will rate CSA's programs as satisfactory or better.	Consistently achieving target.
TRAINING AND PLACEMENT OF JOB TRAINING AND WELFARE-TO-WORK CLIENTS. What: Success is measured by the number of clients trained and entering unsubsidized employment. Why: Program success is demonstrated; may provide additional incentive funds for increased services.	90% of WIA customers completed employment and training programs and 89% of Welfare-To-Work customers were employed after 6 months, with a wage increase of 167%.	85% of WIA customers will complete training and employment programs. 80% of Welfare-To-Work customers will still be employed after 6 months, at a 10% wage increase.	Exceeding target.
VETERANS AND THEIR DEPENDENTS RECEIVING NEW OR INCREASED BENEFITS FROM CLAIMS FILED. What: Number of veterans benefits claims filed and awards generated for OC veterans and their dependents. Why: It measures how well the Veterans Services Office is advocating for its customers.	Filed 1,586 claims resulting in \$3,295,092 in new awards.	Will file 1,500 new state and federal claims for veterans benefits and win \$3 million in new awards.	Consistently exceeding target.

At a Glance:

Total FY 2000-2001 Actual Expenditure + Encumbrance:	16,031,715
Total Final FY 2001-2002 Budget:	17,822,025
Percent of County General Fund:	0.82%
Total Employees:	151.00

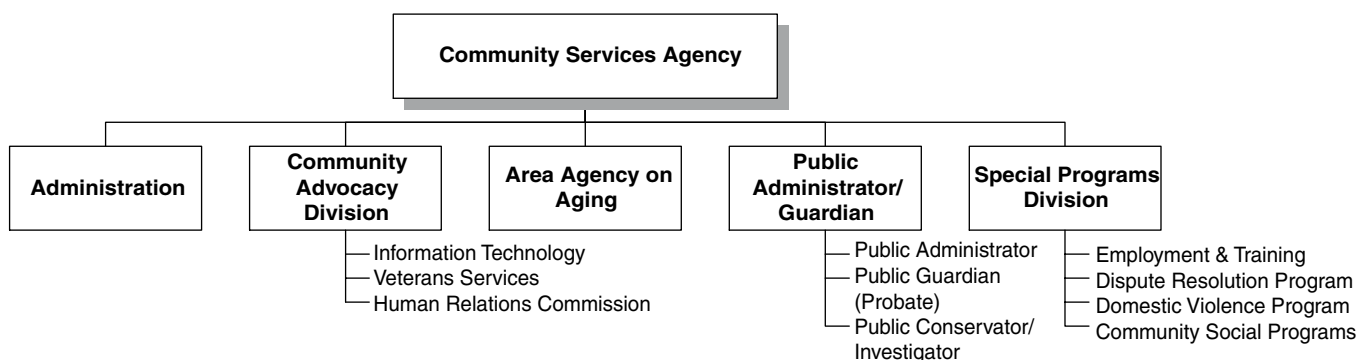
Key Outcome Measures: (Continued)

Performance Measure	FY 2000-2001 Results	FY 2001-2002 Target	How are we doing?
THE EXPEDIENCY WITH WHICH PUBLIC GUARDIAN TEMPORARY CONSERVATORSHIPS INVESTIGATIONS ARE ASSIGNED. What: Timely conservatorship investigations are a measure of programmatic efficiency. Why: Untimely investigations could result in disabled customers not receiving needed services.	New measure.	90% of appropriate referrals for temporary conservatorships will be assigned for investigation within 5 days.	New measure.
THE EXPEDIENCY WITH WHICH PUBLIC ADMINISTRATOR CASES ARE ACTED UPON. What: Timely notification of death and disposition of bodies is a measure of program efficiency. Why: If no family is identified, the Public Administrator must protect the descendent's property.	Made over 90% of PA contacts for disposition of bodies within 5 working days.	90% of Public Administrator initial contacts for the disposition of bodies will be made within 5 working days.	Exceeding target.

Fiscal Year 2000-01 Key Project Accomplishments:

- More than 90% of CSA customers rated the services as satisfactory or better on customer satisfaction surveys.
- Established a Workforce Investment Board and WIA Youth Council based on the requirements of the Workforce Investment Act (WIA).
- Conducted division reorganization in accordance with new WIA law.
- Conducted School Inter-Ethnic and Violence Prevention programs at 50 schools.
- Organized and presented additional Senior Summits, as directed by the members of the Board of Supervisors.
- Conducted at least 400 public presentations, reaching an audience of over 1,000,000 during the year.
- Supported Orange County Human Relations activities by raising and managing \$1,200,000 in funds.
- Established 10 military and veterans museum displays on WWI, WWII, the Korean War, the Vietnam War, Desert Storm; and conducted a Veterans Day Parade.
- Met all performance and expenditure goals established for programs for employment and seniors programs.
- Expanded ongoing direct-referral Dispute Resolution Program Act activities in the courts.
- Completed the first phase of CSA's Promoting Respect Campaign - 2000.
- Installed new PA/PG Accounting and Case Management Computer System.

Organizational Summary



ADMINISTRATION - The Agency Administration Division offers agency-wide administrative support and oversight services to CSA program divisions.

COMMUNITY ADVOCACY - Provides assistance to and advocacy for often under-represented groups including veterans and victims of prejudice and discrimination. Provides agency Information Technology support.

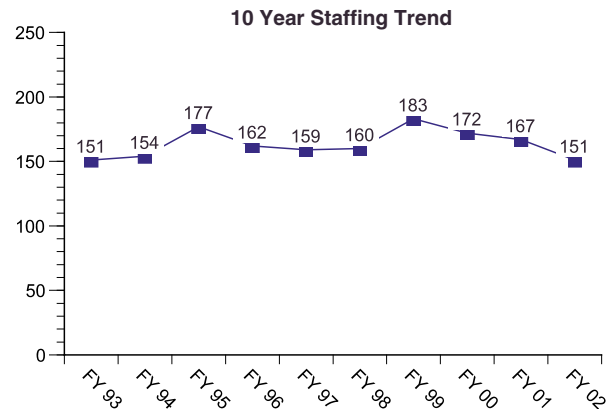
AREA AGENCY ON AGING - Serves as chief designated advocate for older adults and their caregivers, providing information and administering contracts for the provision of meals, transportation and other supportive services to seniors.

PUBLIC ADMIN/PUBLIC GUARDIAN - Provides protective services to the estates of decedents, and when no satisfactory alternative exists, conservatorship services to those unable to care for themselves. Most conservatees are mentally ill.

SPECIAL PROGRAMS - Serves as administrative staff to the Orange County Workforce Investment Board and is the primary facilitator of workforce development activity for Orange County. Special Programs administers the Workforce Investment Board specialized grant-funded programs that serve job seekers and businesses. Other programs administered serve domestic violence victims in need of shelter, individuals in need of mediation as an alternative to litigation, and Community Social Programs.

EXECUTIVE MANAGEMENT - Agency Executive Management consists of two positions. One position acts as the Community Services Agency Director, the Public Guardian and the elected Public Administrator. The second position performs duties of Executive Secretary.

Ten Year Staffing Trend:



Ten Year Staffing Trend Highlights:

- In the last year, the overall number of positions decreased by 25. With the transition from Job Training Partnership Act to Workforce Investment Act, direct services staff positions were deleted. The Small Claims Advisory Program and its positions were also deleted.

Budget Summary

Plan for Support of the County's Strategic Priorities:

The Board of Supervisors has identified Older Adult Programs as one of the County's top ten priorities. In response to Board direction, a supplemental AAA business plan, responding to the Aging of Orange County and the AAA Organizational Assessment of AAA, has been completed. The Plan addresses the expansion of the AAA's responsibilities to include the agency acting as leader and key facilitator for senior services in Orange County. The plan will be presented to the Board of Supervisors in August 2001 for approval.

The Area Agency on Aging supports the Health Care Agency's Older Adults Chronic Disease and Injury Prevention collaboratively planned strategic initiative, which utilizes three main strategies: promoting healthy lifestyles; screening and early identification; and improved management of chronic disease. The AAA Senior Health Educator works closely with HCA staff on the following related

projects: Substance Abuse and Aging Conference, Older Adults Services Coalition, Chronic Disease Self-Management classes, Breast Cancer Detection, and the new Medication Management program. These joint activities educate and serve seniors in making informed decisions about their health practices.

Changes Included in the Base Budget:

Fiscal Year 2000-01 deleted 25 direct services staff positions due to the implementation of the Workforce Investment Act (WIA). Eliminated the Small Claims Court Program. Changes included in FY 2001-02 include the addition of three Deputy Public Administrator Guardian II positions for the Lanterman-Petris Short program (LPS). These positions will provide caseload relief to existing deputies. In addition, added two Senior Deputy PA/PG positions; one for the LPS program to be a court officer, and one to manage the deceased and terminated caseload.

Approved Budget Augmentations and Related Performance Results:

Unit/Amount	Description	Performance Plan	Ref. Num.
Area Agency on Aging Amount:\$ 1,385,689	Older American Act Title III E - Family Caregiver Support Program	Program start up; 75% of those surveyed will rate services as satisfactory or better.	012-005
Community Advocacy Division Amount:\$ 122,691	Add one Staff Specialist and one Staff Analyst in the Veterans Service Office.	Multiple administrative support duties; OT/Comp time usage by Office Supervisor will be reduced 75%.	012-008
AAA Strategic Plan Recommendations Implementation Amount:\$ 0	\$1,200,000 set aside in Misc Fund (004) until completion of Strategic Financial Plan	None	012-009
FAST Program Shortfall Amount:\$ 0	\$54,000 set aside in Miscellaneous Fund (004) until completion of Strategic Financial Plan	None	012-010

Final Budget and History:

Sources and Uses	FY 1999-2000 Actual Exp/Rev ⁽¹⁾	FY 2000-2001 Final Budget	FY 2000-2001 Actual Exp/Rev ⁽¹⁾	FY 2001-2002 Final Budget	Change from FY 2000-2001 Actual	
					Amount	Percent
Total Positions	N/A	167	N/A	151	151	0
Total Revenues	13,408,814	16,879,137	12,913,755	14,139,259	1,225,504	9
Total Requirements	15,811,402	19,591,383	15,754,808	17,822,025	2,067,217	13
Net County Cost	2,402,588	2,712,246	2,841,053	3,682,766	841,713	30

(1) Amounts include prior year expenditures and exclude current year encumbrances. Therefore, the totals listed above may not match Total FY 2000-01 Actual Expenditure + Encumbrance included in the "At a Glance" section.

Detailed budget by expense category and by activity is presented for agency: COMMUNITY SERVICES AGENCY in the Appendix on page 437.

Highlights of Key Trends:

- As Orange County's population becomes more diverse, CSA employees, programs and stakeholders need to increase their sensitivity to providing services that are culturally appropriate. CSA programs face the challenge of serving an increasingly ethnic minority clientele, as well as the internal challenge of building a workforce team sensitive to the diversity of all employees and stakeholders.
- The senior (age 60 and over) population of Orange County is expected to increase dramatically by the year 2020, from the current 384,000 to nearly 740,000. The rapid growth of this segment of the county's population will mean future increased demand for services to seniors and their caregivers, which will impact the Community Services Agency in a number of areas. Specifically, the need for services provided by the Area Agency on Aging will expand. The fastest growing segment of this population is comprised of those 85

years and over, suggesting future increased demand on services for long term care of elderly clients of AAA and care for elderly clients served by PA/PG. This trend also affects seniors eligible for veterans services and CSA's senior employment programs.

- The Public Administrator/Guardian is experiencing a significant increase in the complexity of cases. For the Public Administrator, this includes changes in probate law, increases in the number of cases with international property and assets, and technology concerns which, due to the increased protection of asset data, make investigations more difficult and time consuming. For the Public Guardian, this includes an increase in the number of older adults referred to mental health conservatorships, usually with more involved estate consid-

erations and with medical complications. Also, more complex family relationships and ongoing changes in health care benefits and provider arrangements increase the time required to advocate for needed services.

- The Public Guardian is experiencing a significant increase in the number of cases set for jury trials. Although only a small percentage of these cases are actually tried before a jury, the cases to be tried are not determined by the Public Guardian, and the timing of these matters requires each case to be prepared for jury trial. The increased preparation time has required staff to redirect their time and attention from client advocacy and services to jury trial preparation.

Budget Units Under Agency Control

No.	Agency Name	ADMINISTRATION	COMMUNITY ADVOCACY	AREA AGENCY ON AGING	PUBLIC ADMIN/PUBLIC GUARDIAN	SPECIAL PROGRAMS	EXECUTIVE MANAGEMENT	TOTAL
012	COMMUNITY SERVICES AGENCY	24,317	1,465,253	9,834,807	4,118,416	2,379,232	0	17,822,025
125	OC JOB TRAINING PARTNERSHIP ACT PROGRAM	0	0	0	0	0	0	0
136	COMMUNITY SOCIAL PROGRAMS	861,523	0	0	0	0	0	861,523
146	WORKFORCE INVESTMENT ACT	18,964,581	0	0	0	0	0	18,964,581
14W	WELFARE-TO-WORK FUND	3,434,320	0	0	0	0	0	3,434,320
Total		23,284,741	1,465,253	9,834,807	4,118,416	2,379,232	0	41,082,449

136 - COMMUNITY SOCIAL PROGRAMS

Operational Summary

Agency Description:

Provide Board of Supervisors-initiated grants to qualified non-profit and public organizations to support a variety of social programs providing human services such as literacy, battered women's shelters, counseling, child care, youth recreation, senior services, and the Orangewood Children's Home.

Final Budget and History:

At a Glance:

Total FY 2000-2001 Actual Expenditure + Encumbrance:	319,939
Total Final FY 2001-2002 Budget:	861,523
Percent of County General Fund:	N/A
Total Employees:	0.00

Budget Summary

Sources and Uses	FY 1999-2000 Actual Exp/Rev ⁽¹⁾	FY 2000-2001 Final Budget	FY 2000-2001 Actual Exp/Rev ⁽¹⁾	FY 2001-2002 Final Budget	Change from FY 2000-2001 Actual	
					Amount	Percent
Total Revenues	409,491	389,917	413,713	407,000	(6,713)	(2)
Total Requirements	225,940	762,854	246,500	861,523	615,023	250
FBA	188,505	372,937	302,609	454,523	151,914	50

(1) Amounts include prior year expenditures and exclude current year encumbrances. Therefore, the totals listed above may not match Total FY 2000-01 Actual Expenditure + Encumbrance included in the "At a Glance" section.

Detailed budget by expense category and by activity is presented for agency: COMMUNITY SOCIAL PROGRAMS in the Appendix on page 440.

14W - WELFARE-TO-WORK FUND

Operational Summary

Agency Description:

Provide employment and training services in accordance with the Welfare-to-Work Local Plan approved by the Orange County Workforce Investment Board and the Orange County Board of Supervisors.

At a Glance:

Total FY 2000-2001 Actual Expenditure + Encumbrance:	4,539,316
Total Final FY 2001-2002 Budget:	3,434,320
Percent of County General Fund:	N/A
Total Employees:	0.00

Budget Summary

Final Budget and History:

Sources and Uses	FY 1999-2000 Actual Exp/Rev ⁽¹⁾	FY 2000-2001 Final Budget	FY 2000-2001 Actual Exp/Rev ⁽¹⁾	FY 2001-2002 Final Budget	Change from FY 2000-2001 Actual	
					Amount	Percent
Total Revenues	1,575,547	6,703,712	2,110,984	3,434,518	1,323,534	63
Total Requirements	1,575,747	5,378,735	2,110,746	3,434,320	1,323,574	63
FBA	(2,973,169)	(1,324,977)	(1,287,033)	(198)	1,286,835	(100)

(1) Amounts include prior year expenditures and exclude current year encumbrances. Therefore, the totals listed above may not match Total FY 2000-01 Actual Expenditure + Encumbrance included in the "At a Glance" section.

Detailed budget by expense category and by activity is presented for agency: WELFARE-TO-WORK FUND in the Appendix on page 441.

146 - WORKFORCE INVESTMENT ACT

Operational Summary

Agency Description:

Provide for services through workforce investment systems that increase the employment, retention, and earnings of participants, and reduce welfare dependency.

At a Glance:

Total FY 2000-2001 Actual Expenditure + Encumbrance:	11,904,230
Total Final FY 2001-2002 Budget:	18,964,581
Percent of County General Fund:	N/A
Total Employees:	0.00

Budget Summary

Final Budget and History:

Sources and Uses	FY 1999-2000 Actual Exp/Rev ⁽¹⁾	FY 2000-2001 Final Budget	FY 2000-2001 Actual Exp/Rev ⁽¹⁾	FY 2001-2002 Final Budget	Change from FY 2000-2001 Actual	
					Amount	Percent
Total Revenues	0	12,760,003	8,317,458	21,164,581	12,847,123	154
Total Requirements	0	12,430,003	8,316,223	18,964,581	10,648,358	128
FBA	0	(330,000)	0	(2,200,000)	(2,200,000)	0

(1) Amounts include prior year expenditures and exclude current year encumbrances. Therefore, the totals listed above may not match Total FY 2000-01 Actual Expenditure + Encumbrance included in the "At a Glance" section.

Detailed budget by expense category and by activity is presented for agency: WORKFORCE INVESTMENT ACT in the Appendix on page 442.

042 - HEALTH CARE AGENCY

Operational Summary

Mission:

The Health Care Agency is dedicated to creating and supporting an environment that promotes the achievement of optimal individual, family and community health.

Strategic Goals:

- Improve family and individual health.
- Assure the availability of integrated services in the areas of prevention, treatment and rehabilitation.
- Reduce environmental threats to health.
- Provide service with a focus on quality.
- Create a working environment that encourages excellence.
- Acknowledged in the community as the leader in health care planning.

Key Outcome Measures:

Performance Measure	FY 2000-2001 Results	FY 2001-2002 Target	How are we doing?
THE PROPORTION OF ELIGIBLE CHILDREN ENROLLED IN MEDI-CAL AND HEALTHY FAMILIES INSURANCE PROGRAMS. What: A measure of access to health care for children. Why: Insured children are more likely to receive health care and preventive services when needed.	New measure. Year 2001 will be base year.	Annual increase in the proportion of eligible children enrolled in Medi-Cal and Healthy Families health insurance programs.	In June 2000, 146,851 children were enrolled in Medi-Cal and Healthy Families health insurance programs. A Countywide Steering Committee has been convened to develop a plan of action for increasing the number of children with health insurance.
ANNUAL RATES OF DEATH AND HOSPITAL ADMISSIONS FOR CHRONIC DISEASE AND INJURY. What: A measure of individual health and evidence of the availability and success of integrated services. Why: Indicates that appropriate, integrated services are available, helping to improve individual health.	New measure. Year 2001 will be base year.	Progress toward achieving or surpassing the Healthy People 2010 target objectives for chronic disease and injury.	Two measures of chronic disease are both above the Healthy People 2010 targets. Orange County's current death rates for coronary heart and cerebrovascular disease are 227 and 60.1 respectively, compared to Healthy People 2010 targets of 166 and 48.
ANNUAL RATES OF NEW TUBERCULOSIS CASES. What: A measure of improved health and the availability of services to prevent/treat communicable disease. Why: An indicator of success with detecting and treating individuals with latent tuberculosis.	In 1999, there were 246 new tuberculosis cases.	A decrease in the number of new tuberculosis cases.	The number of new tuberculosis cases has declined steadily following a resurgence of cases in the late 1980s and early 1990s, from 430 in 1993 to 246 in 1999. There are an estimated 275,000 individuals with latent tuberculosis in Orange County.

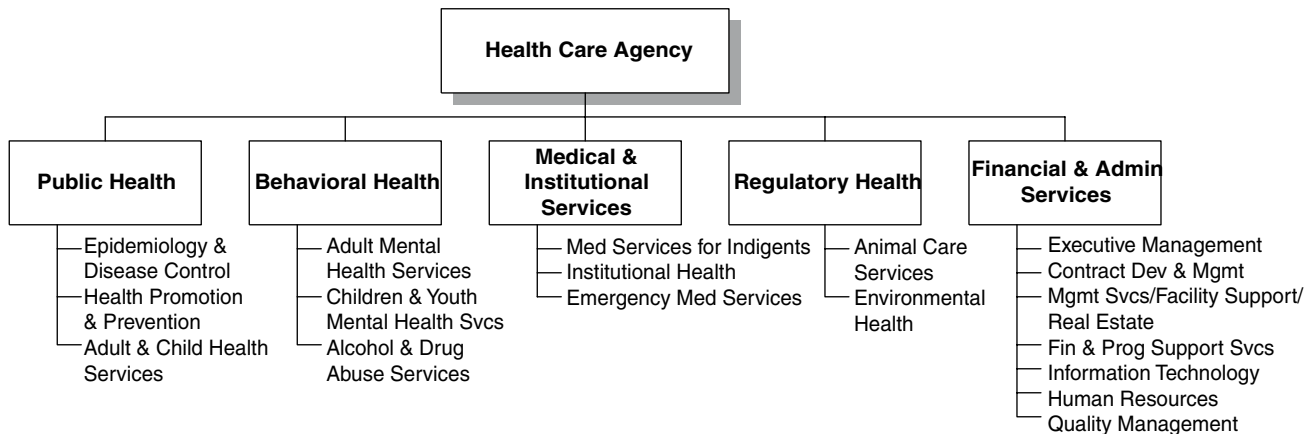
Key Outcome Measures: (Continued)

Performance Measure	FY 2000-2001 Results	FY 2001-2002 Target	How are we doing?
THE CAPACITY TO SERVE SERIOUSLY EMOTIONALLY DISTURBED CHILDREN RELATIVE TO THE JUVENILE POPULATION. What: Measures the ability to provide integrated mental health services for emotionally disturbed youth. Why: Mental health is a critical component of children's learning and general health.	New measure. Year 2001 will be base year.	Increase the capacity to serve seriously emotionally or behaviorally disturbed children commensurate with the projected growth in Orange County's juvenile population.	In 1999/2000, HCA's Children and Youth Services provided mental health services to 11,089 children, up from 4,429 in 1994/95. With the County's adolescent population expected to grow at three times the rate of the overall population during the next decade, the need to expand services will continue.
THE PROPORTION OF THE TOTAL NUMBER OF ANNUALLY INSPECTED RESTAURANTS RECEIVING AWARDS OF EXCELLENCE. What: A measure of reduced environmental threats to health. Why: Provides evidence that restaurants maintain a high standard of cleanliness and safe food handling.	In 2000, 798 of 8,123 eligible food establishments (9.8%) received the Award of Excellence.	An increase in the rate of eligible food establishments inspected annually that receive the Award of Excellence. The Award is given to restaurants with no critical violations in a calendar year and with at least one employee who has passed an approved food safety certification program.	In 1999, 584 of 8,076 eligible food establishments (7.2%) received the Award of Excellence. That percentage increased to 9.8% in 2000.

Fiscal Year 2000-01 Key Project Accomplishments:

- Completion of the Phase II consultant study of the Agency's restructuring.
- Establishment of a new Health Promotion and Prevention Division to ensure integration of services and an Agency-wide approach to health promotion.
- Establishment of a Countywide Steering Committee to conduct joint planning and coordinate efforts to increase number of children with health insurance coverage.
- Establishment of an 80-bed mental health residential facility within Orange County.
- Development of a strategic health plan with the community for use of County Tobacco Settlement funds.
- Establishment of a Compliance Office to ensure compliance with governmental regulations and standards.
- Expansion of hours of service operation at the Animal Care Center and Agency websites for Adopt-A-Pet and Lost and Found service.
- Establishment of a 24-hour response capability for ocean water closures/postings.
- Development of a new foodborne illness surveillance system to more effectively identify foodborne illness outbreaks.
- Expansion of the Children's System of Care programs for emotionally disturbed children and youth.

Organizational Summary



PUBLIC HEALTH - Monitors the incidence of disease and injury in the community and develops and applies preventive and treatment strategies to maintain and improve the health of the public.

BEHAVIORAL HEALTH - Develops and maintains a client centered system for all eligible County residents who need mental health and/or substance abuse services.

MEDICAL & INSTITUTIONAL SVCS - Coordinates emergency medical care, provides medical care to adults and children in institutional settings, and contracts for essential medical services for patients for whom the County is responsible.

REGULATORY HEALTH - Ensures food and water quality and protects the public health and safety from harmful conditions in the environment and from animal related injury, disease and nuisance hazards through the enforcement of health and safety standards.

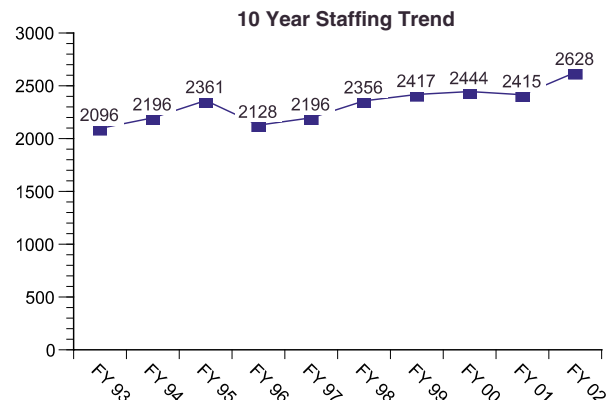
FINANCIAL & ADMINISTRATION SVC - Financial and Administrative Services provides for the fiscal integrity of the Agency through the assessment of funding needs and fiscal issues that may impact Agency activities; budget planning, development and implementation; oversight of expenditures and revenues; development and implementation of contracts to provide cost-effective services; provide Agency-wide real estate of operational services.

Information Technology designs, develops, implements, operates and support HCA computer systems to optimize Agency data collection and customer service.

Human Resources ensures sound management principles and practices and compliance with laws and regulations through the administration of uniform employment policies and procedures.

Quality Management provides support and expertise toward identification of needs and development of strategies for public relations, quality management, planning, legislative analysis, grant coordination and special projects.

Ten Year Staffing Trend:



Ten Year Staffing Trend Highlights:

- Changes from FY 00/01 to FY 01/02 requested base budget include Board approved addition of the 116 positions in Mid-Year FY 00/01 and 51 positions are requested for Theo Lacy Jail Expansion. The addition of 116 positions in mid-year FY 00/01 include: 3 positions for Local Oversight Water Resource Program; 4 for Children System of Care; 23 for the Implementation of

Tobacco Settlement Health Care Priorities; 3 for AIDs Related Services; 5 for the Orange County Targeted Testing and Treatment Project; 1 for Ocean Recreational Water Protection Program; 2 for the State Conditional Release Program; 7 for the Integrated Services Program for Homeless Mentally Ill Residents in Orange County; 3 for the Substance Abuse & Mental Health Svcs Admin. (SAMHSA) Program; 7 for the Implementation of the County's Comprehensive Multi-Agency Juvenile Justice Plan (CMJJP); 2 for Nutrition Network for Healthy Active Families; 1 for Breast Cancer Program; 2 for Drug Court; 3 for the Mentally Ill Offender Crime Reduction (MIOCR) grant; 40 for FY 00/01 Board Approved BAR positions; 5 for the DMG Phase II Implementation; and 5 for Proposition 36. Positions rolled into FY 01-02 base budget per CEO direction include: 2 for Strategic Priority-Ocean Rec Water Protection Program; 1 for Outpatient Program Expansion at Redhill Clinic; 6 for Substance Abuse Treatment Services-High Risk Youth on Probation; 6 for CalWORKS/Perinatal Substance Abuse Treatment Expansion; and 1 for Parolee Services Network. 30 positions for FY 01-02 BARs include: 20 for California Children Services (CCS) Admin. Staff Standards for Case Mgmt and Medical Therapy Prog.; 2 for Watershed and Ocean Water Testing; 2 for SB 543 - Children: Psychotropic; 4 for Support to SSA Family Resource Centers; 1 for Child Health & Disability Program (CHDP) Foster Care Staffing Needs; and 1 for Staff Augmentation for Alcohol & Drug Education & Prevention Team (ADEPT).

Watershed and Ocean Monitoring lab construction costs are included in the budget.

Health Priorities funded from Tobacco Settlement revenue are included in the budget.

Public Safety Priority funded by Tobacco Settlement revenue to support the In-custody Alcohol and Drug Rehabilitation Program is included in the budget.

Changes Included in the Base Budget:

Implementation of Phase Two Organizational Review conducted by DMG Maximus.

Implementation of programs associated with Tobacco Settlement and Proposition 10 funding.

Infrastructure achievements including the Agency-wide Management Information System and the third phase of the Public Health Laboratory remodel.

Inclusion of 51 positions and funding for the Theo Lacy expansion in Medical and Institutional Health Services.

Annualization of Mid-Year Adjustments and FY 00-01 budget augmentations.

Included 3.25% cost of living adjustment.

Increased fees in Environmental Health and Animal Care Services based on estimated results pending completion of fee studies.

Streamlining agency-wide to meet Net County Cost target while accommodating increased costs for providers of services to California Children Services, pharmaceuticals, and some reduced revenue sources.

Budget Summary

Plan for Support of the County's Strategic Priorities:

Design costs for the relocation site for the Animal Shelter are included in the budget.

Approved Budget Augmentations and Related Performance Results:

Unit/Amount	Description	Performance Plan	Ref. Num.
California Children Svcs (CCS) Admin. Staff Standards for Case Mgmt and Medical Therapy Prog. Amount:\$ 958,771	Request staff to meet case management mandates and expedite eligibility and authorizations.	Determine eligibility and authorization in 5 days for 95% of pending cases; reduce follow up by 25%.	042-003
Watershed and Ocean Water Testing Amount:\$ 138,800	Staff temporary and future permanent lab to provide recreational water testing.	Transfer 75% of water testing to new lab & perform 1 watershed study utilizing new lab.	042-005

Approved Budget Augmentations and Related Performance Results: (Continued)

Unit/Amount	Description	Performance Plan	Ref. Num.
SB 543 - Children: Psychotropic Amount:\$ 183,520	Add staff to review/authorize administration of psychotropic medication consents for wards of court.	Process an estimated 950 requests for psychotropic medication reviews.	042-015
Support to SSA Family Resource Centers Amount:\$ 276,572	Provide behavioral health services to eight Family Resources Centers.	Provide 6,100 contacts with children, adolescent and their families annually.	042-009
Child Health & Disability Program (CHDP) Foster Care Staffing Needs Amount:\$ 56,091	Ensure proper implementation of the Health and Education Passport (HEP) Program with SSA.	Increase number of HEP on automated system from 50 to 500 to provide immediate access of records.	042-010
Staff Augmentation for Alcohol & Drug Education & Prevention Team (ADEPT) Amount:\$ 44,002	Request staff to monitor new and existing contracts and conduct mandated state reporting.	Increase technical assistance given to contractors from 30 to 90 for more accurate prog. reporting.	042-014

Final Budget and History:

Sources and Uses	FY 1999-2000 Actual Exp/Rev ⁽¹⁾	FY 2000-2001 Final Budget	FY 2000-2001 Actual Exp/Rev ⁽¹⁾	FY 2001-2002 Final Budget	Change from FY 2000-2001 Actual	
					Amount	Percent
Total Positions	2,413	2,415	2,532	2,628	96	4
Total Revenues	282,405,230	320,455,198	310,388,383	368,458,158	58,069,775	19
Total Requirements	312,208,111	361,132,423	354,287,531	421,302,841	67,015,310	19
Net County Cost	29,802,881	40,677,225	43,899,148	52,844,683	8,945,535	20

(1) Amounts include prior year expenditures and exclude current year encumbrances. Therefore, the totals listed above may not match Total FY 2000-01 Actual Expenditure + Encumbrance included in the "At a Glance" section.

Detailed budget by expense category and by activity is presented for agency: HEALTH CARE AGENCY in the Appendix on page 443.

Highlights of Key Trends:

- The Health Care Agency will face a number of significant challenges in FY 2001-02. At this time, the most significant challenge is the uncertainty of the economy, its potential downturn and impact on funding and services. The Agency's largest revenue source is Realignment that is based on the economy and a downturn

would affect the funding levels received in the future at a time when the demand for health care services will be increasing. In addition, there is concern over the State budget and the affect of the economy and the recent power crisis. The Agency will continue to work with its County and community partners in carrying out services and facing the uncertainty of the economic future.

Budget Units Under Agency Control

No.	Agency Name	PUBLIC HEALTH	BEHAVIORAL HEALTH	MEDICAL & INSTITUTIONAL SVCS	REGULATORY HEALTH	FINANCIAL & ADMINISTRATION SVC	TOTAL
042	HEALTH CARE AGENCY	96,208,946	189,960,898	101,375,349	24,483,826	9,273,822	421,302,841
	Total	96,208,946	189,960,898	101,375,349	24,483,826	9,273,822	421,302,841

063 - SOCIAL SERVICES AGENCY

Operational Summary

Mission:

The Social Services Agency is comprised of dedicated, caring, efficient staff whose mission is to deliver quality social services that are accessible and responsive to the community, encourage personal responsibility, strengthen individuals, preserve families, protect vulnerable adults and children, and recognize cultural diversity. We succeed in our mission through encouragement and respect for our clients, partnerships with the community and a commitment to innovation and excellence in leadership.

Strategic Goals:

- Provide emergency and support services to help needy or vulnerable adults and children to receive health care, food, shelter, clothing, and protection from abuse and neglect.
- Help the unemployed and under-employed achieve stable employment which promotes independence and self-sufficiency.
- Enhance the delivery of services by working with the community and other governmental agencies and by developing our staff.

Key Outcome Measures:

Performance Measure	FY 2000-2001 Results	FY 2001-2002 Target	How are we doing?
CALWORKS CASES WITH EARNED INCOME What: The percentage of CalWORKs cases with mandatory Welfare-To-Work participants who report earnings. Why: Welfare reform laws stress client self-sufficiency and personal responsibility through employment.	Through January, 72% of families that are mandatory participants report earnings. Legislation provides incentives based on the amount CalWORKs grants are reduced in cases that report earned income. Through 6/30/00 SSA earned over \$52 million since implementation of this incentive program in 01/98.	As the CalWORKs caseload declines, the majority of the clients in the caseload will consist of the hard to serve population. We will target those who are employed but still in receipt of CalWORKs & clients who have yet to achieve employment to meet the 40% federal participation rates for families.	Overall, the percentage of CalWORKs cases in Orange County reporting earned income has approximately doubled over the five most recent fiscal years. As the most prepared participants are being placed into employment, we face the challenge of serving an increasingly difficult clientele.

At a Glance:

Total FY 2000-2001 Actual Expenditure + Encumbrance:	320,352,450
Total Final FY 2001-2002 Budget:	404,697,025
Percent of County General Fund:	18.61%
Total Employees:	3,914.00

Key Outcome Measures: (Continued)

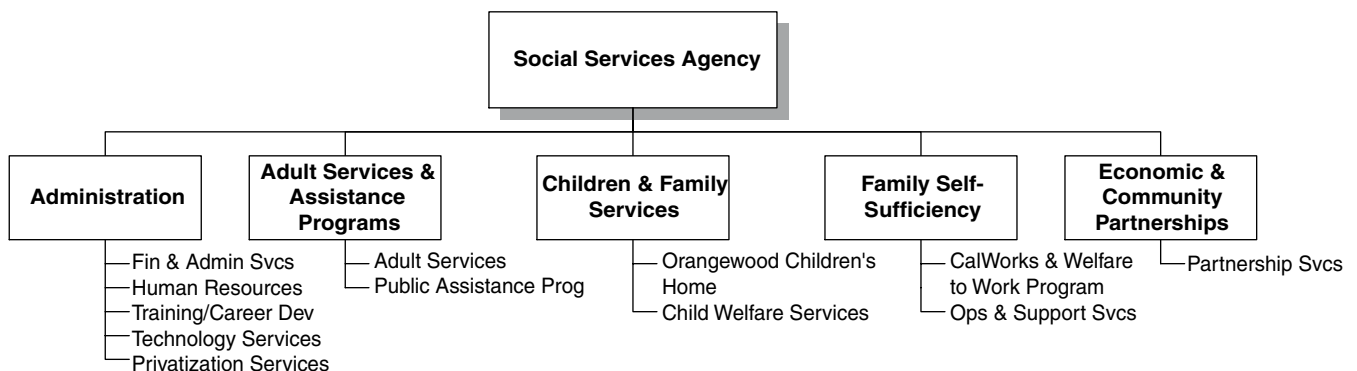
Performance Measure	FY 2000-2001 Results	FY 2001-2002 Target	How are we doing?
MEDI-CAL COVERAGE What: Monthly average number of person receiving Medi-Cal less those receiving Medi-Cal in other programs. Why: Monitoring persons served by this program alerts us to the medical needs of needy families.	The monthly average number of persons receiving Medi-Cal has steadily increased over a five-year period. In FY 00/01 through the month of January, the monthly average number of persons with Medi-Cal coverage was approximately 142,683, an increase of 14% over FY 99/00.	The average number of persons receiving Medi-Cal benefits is expected to continue to increase by approximately 15%. This is due to ongoing outreach efforts, changing eligibility rules, allowing more people to become eligible, and removal of barriers such as the requirement to visit a welfare office.	Outreach programs encourage immigrants to access Medi-Cal services. Efforts to increase enrollment include outstationed staff at various locations, implementing a mail-in application process, Prop 10 Commission disbursement of funds for mobile health vans, & capacity building for community clinics.
ADOPTIVE HOME PLACEMENTS What: The number of children adopted in the County of Orange. Why: Placements give children permanency & stability in family environments free from abuse and neglect.	Placement of children increased slightly until FY 97/98. In FY 98/99 placements hit a high of 374, a 44% increase over the previous year. FY 99/00 placements rose by another 14% with a total number of 428 adoptions for the fiscal year. In FY 00/01 adoptive placements average 35 per month as of 1/01.	Our target for FY 01/02 is 450 adoptive placements.	As of 1/01 we are -2.7% below our total (428) from last year. We have started a targeted recruitment project entering into contracts with 8 private adoption agencies. We hope outsourcing and our CFS recruitment team yield adoptive placement resources for some of our very difficult to place.
ADULT PROTECTIVE SERVICES FINANCIAL ABUSE RECOVERY What: This measurement depicts the cumulative amount of preserved/recovered funds of exploited elders. Why: Reports of elder abuse and financial exploitation are increasing.	In FY 99/00 SSA preserved/recovered over \$16.8m in real property/liquid assets for adult victims. In the current fiscal year, the program has been expanded with a third Deputy Probate Investigator. Through January, for FY 00/01, a total of almost \$5m has been preserved/recovered.	Our target for FY 01/02 is that we will preserve or recover \$8m of assets.	SSA funds 3 Deputy Probate Investigators at the Public Guardian's Office to partner with APS social workers on financial abuse cases. Petitioning for probate conservatorship and freezing assets creates financial protection for victims. Assets can often be recovered through the court.

Fiscal Year 2000-01 Key Project Accomplishments:

- Adult Protective Services (APS) staff resources have been expanded with new policies and procedures and training which reflect changes in legislation and regulations. APS implemented a 24-hour response to reports of elder abuse and is now providing tangible services that include emergency shelter, food, clothing and transportation, etc.
- Medi-Cal staff are outstationed at a variety of locations throughout the county to encourage access to Medi-Cal and the Healthy Families program. Families discontinuing from cash aid are automatically converted to Medi-Cal to prevent interruption of benefits. Effective July 1, 2000 California law allows application for Medi-Cal by mail.
- The Community Service Plan was developed. The plan assists CalWORKs participants who have reached their 24-month Welfare-To-Work limits and are unemployed or underemployed in assessing the barriers to self-sufficiency, providing assistance to remove the barriers, and providing the skills to become self-sufficient through a multidisciplinary team approach. The team will include members of the health field, behavioral health, education, Workforce Investment Boards, CalWORKs and WTW staff.
- The Board of Supervisors has approved SSA plans for Child Abuse Prevention, the Children and Family Services Strategic Plan, and Family Resource Center Definition which constitute a strategic vision that has been shared with local cities and funding entities to further the prevention mission. The expansion of Family Resource Center collaboratives to fourteen, with an additional four to be developed in 2001, also reflects SSA's commitment to children and families.

- SSA is developing supervisory staff for future positions by offering formal training such as the Advanced Supervisory Training Academy. Educational opportunities for advancement and retention of Agency staff include college courses offered to SSA employees through Cypress Community College and California State University, Fullerton.
- In Children and Family Services, Structured Decision-Making (SDM) has been expanded to include all out-of-home care program staff. Supervisors have received training in applying supervisorial skills in an SDM environment.
- With the SSA Director as a Commissioner, SSA has continued involvement in the development of the Children and Families Commission of Orange County and the development of services and programs funded by Proposition 10, the tobacco tax. The SSA Director is a member of the Board of Directors of the Santa Ana Empowerment Zone, and various staff are also actively involved in Empowerment Zone subcommittees.
- The Domestic Abuse Services Unit works collaboratively with HCA Behavioral Health and CalWORKs staffs. SSA's Welfare-To-Work contractors entered into subcontracts with the County's four domestic abuse shelters and cases are managed in an interdisciplinary manner, which includes the participant and utilizes education and counseling.
- SSA has been given approval by the California Department of Social Services to begin providing Wraparound Services to emotionally disturbed children who are in, or at risk of placement in, group home care. A multi-agency oversight group meets weekly to operationalize delivery of the services. SSA is developing contracts with service providers and hopes to initiate services during 2001.
- To enhance optimal computing performance, Windows NT was rolled-out throughout the Agency and older PC workstations are currently being upgraded. In Phase II all mainframe 3,270 terminals with PCs will be replaced. The most utilized services within the Agency are being upgraded.
- SSA's Emancipation Services Program has expanded to provide services to emancipated foster youth to age 21. SSA continues to work with service providers to provide access to information on education, transitional housing, training and employment, and other services.
- SSA supports the County's efforts to revitalize the unincorporated County Islands by outstationing the Children and Family Services and Medi-Cal staff at El Modena Community Center in Orange, Anaheim Independencia Community Center, and Midway City Community Center.

Organizational Summary



ADMINISTRATION - Supports the goals of the agency by implementing, facilitating, and coordinating administrative services and projects through fiscal management, human resources, accounting, systems, training, research, privatization services, and program integrity functions.

ADULT SVCS & ASSISTANCE PRGRM - Protects the aged and disabled from abuse and exploitation so that they may live in a safer environment. Administers Federal, State and County mandated assistance programs including Medi-Cal, Food Stamps, and General Relief.

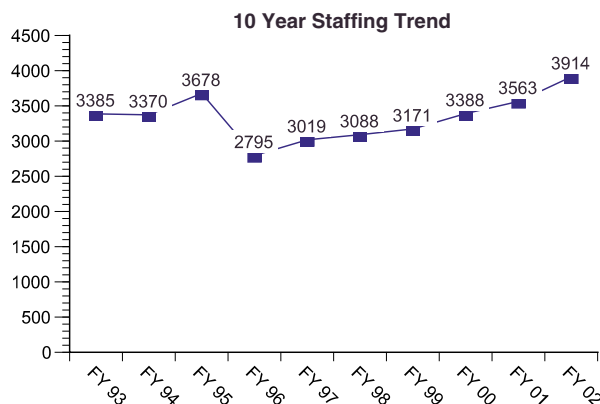
CHILDREN & FAMILY SERVICES - Protects children through the prevention or remedy of conditions which may result in abuse and promotes maintaining families so that children can remain in or return safely to their homes.

FAMILY SELF-SUFFICIENCY - Administers Federal, State and County mandated Refugee Cash Assistance program and CalWORKS program to enable disadvantaged individuals and families to become self-sufficient through employment.

ECONOMIC & COMM PARTNERSHIPS - Supports the goals of the agency by implementing community partnerships, child care capacity building, strategic planning, legislative analysis and volunteer coordination.

DIRECTOR - Supports the goals of the agency by directing all agency programs and operations.

Ten Year Staffing Trend:



Ten Year Staffing Trend Highlights:

- SSA staffing levels increased from FY 98 to FY 01 due to the following:
- Medi-Cal, Food Stamps, Adult Protective Services, In-Home Supportive Services, Multipurpose Senior Services, Foster Care, Child Welfare Services Caseload Growth
- Governor's Adoptions Initiative
- County Restructuring
- Welfare Reform
- Orangewood Children's Home (AB 1197)
- Technology Support for Mandated Systems
- Placement Resources and Support

- Transfer of Multipurpose Senior Services Program from CSA
- Independent Living Program
- Child Welfare Services Workload Relief
- Transfer of Welfare Fraud Investigation Staff from District Attorney
- Transfer of Proposition 10 positions to SSA

Budget Summary

Plan for Support of the County's Strategic Priorities:

SSA established the Facilities Development and Maintenance Fund (14T) to budget and account for facilities projects approved in the County's Strategic Financial Plan. 14T includes funds to cover the cost of a 60 bed facility at Tustin MCAS and some funds to be applied toward the cost of a 50 bed new admissions and 85 bed court return facility at El Toro. SSA budgets are less than the net county cost amount shown in the Strategic Financial Plan for FY 2001/02.

Changes Included in the Base Budget:

Annualization of augmentations for full year funding.

EDP appropriations have increased due to increased data center costs, planned replacement of aged equipment, and cost of development project (CalWIN) approved in the FY 1999/2000 budget.

Annualization of new leases established mid-year and partial year costs for new leases anticipated in FY 2001/2002.

Increased appropriations for Child Welfare Services and CalWORKS contracted services costs based on projected client use of these items.

General salary increases, Performance Incentive Pay program, Management Performance Plan.

Caseload growth staffing for Medi-Cal, Child Welfare Services, Adoption Assistance Program, Multi-Purpose Senior Services Program, In-Home Supportive Services, and Adult Protective Services.

Approved Budget Augmentations and Related Performance Results:

Unit/Amount	Description	Performance Plan	Ref. Num.
CHILDREN AND FAMILY SERVICES Amount:\$ 428,358	Contract Services	Reduce overtime/temporary help/service delays; Increase reviews/advisory meetings by 50%.	063-001
CHILDREN AND FAMILY SERVICES Amount:\$ 127,283	Foster Family Agencies Monitoring	Respond to 300 Serious Incident Reports/Conduct 100 visits/Meet 100% of in person responses needed.	063-002
FAMILY SELF-SUFFICIENCY/ ADMINISTRATION Amount:\$ 376,625	Community Based Programs Management	Expand Kinship program to 2 new Family Resource Centers (FRC)/FaCT FRC to 18/Finish FRC 5 year plan.	063-003
ADULT SERVICES AND ASSISTANCE PROGRAMS Amount:\$ 442,013	Medi-Cal Site Support	Transition staff to PC environment; Prepare staff for future automation systems such as CalWIN.	063-004
ADULT SERVICES AND ASSISTANCE PROGRAMS/FAMILY SELF - SUFFICIENCY Amount:\$ 1,014,889	New District Offices/Facility Expansion	Provide co-location of contract and community staff and provide a one-stop environment for clients.	063-005
CHILDREN AND FAMILY SERVICES Amount:\$ 121,678	Interagency Foster Youth Services	Provide 480 foster youth with interagency case management services per year.	063-006
ADMINISTRATION Amount:\$ 438,943	CALWIN	Plan successful conversion of data for 560,000 active persons and 700,000 closed persons files.	063-007
ADMINISTRATION Amount:\$ 141,900	Case Data System/GAIN Information System Operational Data Store	Nine million client/caseworker records will be made available and accessible for ad hoc inquiries.	063-008
ADMINISTRATION Amount:\$ 185,031	Web Coordination	Access of online manuals, resources, and training will be available to all SSA staff.	063-009

Final Budget and History:

Sources and Uses	FY 1999-2000 Actual Exp/Rev ⁽¹⁾	FY 2000-2001 Final Budget	FY 2000-2001 Actual Exp/Rev ⁽¹⁾	FY 2001-2002 Final Budget	Change from FY 2000-2001 Actual	
					Amount	Percent
Total Positions	3,409	3,563	3,705	3,914	209	6
Total Revenues	233,998,928	335,722,922	289,379,677	381,197,475	91,817,798	32
Total Requirements	251,835,307	358,877,735	308,099,674	404,697,025	96,597,351	31
Net County Cost	17,836,379	23,154,813	18,719,997	23,499,550	4,779,553	26

(1) Amounts include prior year expenditures and exclude current year encumbrances. Therefore, the totals listed above may not match Total FY 2000-01 Actual Expenditure + Encumbrance included in the "At a Glance" section.

Detailed budget by expense category and by activity is presented for agency: SOCIAL SERVICES AGENCY in the Appendix on page 446.

Highlights of Key Trends:

- Projected moderate growth for the various programs administered by the Agency. State continues to mandate and fund new or enhanced services and programs.

Budget Units Under Agency Control

No.	Agency Name	ADMINISTRATION	ADULT SVCS & ASSISTANCE PRGRM	CHILDREN & FAMILY SERVICES	FAMILY SELF-SUFFICIENCY	ECONOMIC & COMM PARTNERSHIPS	DIRECTOR	TOTAL
063	SOCIAL SERVICES AGENCY	51,288,591	78,793,379	123,757,443	138,608,858	11,834,917	413,837	404,697,025
065	CALWORKS FAMILY GROUP/UNEMPLOYED PARENTS	0	0	0	107,117,415	0	0	107,117,415
066	AFDC - FOSTER CARE	0	0	110,445,246	0	0	0	110,445,246
067	AID TO REFUGEES	0	0	0	334,766	0	0	334,766
068	CASE DATA SYSTEM	0	0	0	0	0	0	0
069	GENERAL RELIEF	0	1,073,245	0	0	0	0	1,073,245
14T	FACILITIES DEVELOPMENT AND MAINTENANCE FUND	0	0	14,746,676	0	0	0	14,746,676
Total		51,288,591	79,866,624	248,949,365	246,061,039	11,834,917	413,837	638,414,373

065 - CALWORKS FAMILY GROUP/UNEMPLOYED PARENTS

Operational Summary

Agency Description:

This program provides financial assistance to families with dependent children when one of the parents is absent from the home, incapacitated, or when the principal wage earning parent is unemployed and program and income eligibility requirements are met.

At a Glance:

Total FY 2000-2001 Actual Expenditure + Encumbrance:	108,709,399
Total Final FY 2001-2002 Budget:	107,117,415
Percent of County General Fund:	4.93%
Total Employees:	0.00

Budget Summary

Changes Included in the Base Budget:

Caseloads are projected to remain stable in FY 01/02. This budget assumes a 4.85% cost of living adjustment increase effective 10/01/01 as included in the Governor's budget.

Final Budget and History:

Sources and Uses	FY 1999-2000 Actual Exp/Rev ⁽¹⁾	FY 2000-2001 Final Budget	FY 2000-2001 Actual Exp/Rev ⁽¹⁾	FY 2001-2002 Final Budget	Change from FY 2000-2001 Actual	
					Amount	Percent
Total Revenues	116,975,585	110,141,021	106,422,495	104,439,480	(1,983,015)	(2)
Total Requirements	119,030,201	112,965,150	108,709,399	107,117,415	(1,591,984)	(1)
Net County Cost	2,054,616	2,824,129	2,286,904	2,677,935	391,031	17

(1) Amounts include prior year expenditures and exclude current year encumbrances. Therefore, the totals listed above may not match Total FY 2000-01 Actual Expenditure + Encumbrance included in the "At a Glance" section.

Detailed budget by expense category and by activity is presented for agency: CALWORKS FAMILY GROUP/UNEMPLOYED PARENTS in the Appendix on page 449.

Highlights of Key Trends:

- Caseloads are projected to remain stable in FY 01/02.

066 - AFDC - FOSTER CARE

Operational Summary

Agency Description:

This program pays for the care and supervision of children in foster care. Such placements may be voluntary but are primarily in situations of dependency or ward status. This budget also includes the Adoption Assistance Program, placement costs for seriously emotionally disturbed children, and special services for medically needy children.

At a Glance:

Total FY 2000-2001 Actual Expenditure + Encumbrance:	97,881,079
Total Final FY 2001-2002 Budget:	110,445,246
Percent of County General Fund:	5.08%
Total Employees:	0.00

Budget Summary

Changes Included in the Base Budget:

This program is projected to experience a slight increase in caseloads in FY 01/02. The budget assumes a 4.85% cost of living adjustment effective 7/1/01 for Group Homes, Foster Family Agencies, Adoption Assistance Program, and Seriously Emotionally Disturbed children as well as a 2.425% cost of living adjustment effective 7/1/01 for Foster Homes as included in the Governor's budget.

Final Budget and History:

Sources and Uses	FY 1999-2000 Actual Exp/Rev ⁽¹⁾	FY 2000-2001 Final Budget	FY 2000-2001 Actual Exp/Rev ⁽¹⁾	FY 2001-2002 Final Budget	Change from FY 2000-2001 Actual	
					Amount	Percent
Total Revenues	71,411,731	78,510,160	79,218,878	84,344,506	5,125,628	6
Total Requirements	93,285,848	103,762,065	97,856,343	110,445,246	12,588,903	13
Net County Cost	21,874,117	25,251,905	18,637,465	26,100,740	7,463,275	40

(1) Amounts include prior year expenditures and exclude current year encumbrances. Therefore, the totals listed above may not match Total FY 2000-01 Actual Expenditure + Encumbrance included in the "At a Glance" section.

Detailed budget by expense category and by activity is presented for agency: AFDC - FOSTER CARE in the Appendix on page 450.

Highlights of Key Trends:

- This program is projected to experience a slight increase in caseloads in FY 01/02.

067 - AID TO REFUGEES

Operational Summary

Agency Description:

This program provides financial assistance to recipients eligible under Refugee Cash Assistance (RCA).

At a Glance:

Total FY 2000-2001 Actual Expenditure + Encumbrance:	363,898
Total Final FY 2001-2002 Budget:	334,766
Percent of County General Fund:	0.02%
Total Employees:	0.00

Budget Summary

Changes Included in the Base Budget:

This program is projected to have a level caseload in FY 01/02. This budget assumes a 4.85% cost of living adjustment effective 10/1/01 as in the Governor's budget.

Final Budget and History:

Sources and Uses	FY 1999-2000 Actual Exp/Rev ⁽¹⁾	FY 2000-2001 Final Budget	FY 2000-2001 Actual Exp/Rev ⁽¹⁾	FY 2001-2002 Final Budget	Change from FY 2000-2001 Actual	
					Amount	Percent
Total Revenues	635,487	574,656	650,471	334,766	(315,705)	(49)
Total Requirements	480,286	574,656	363,898	334,766	(29,132)	(8)
Net County Cost	(155,201)	0	(286,573)	0	286,573	(100)

(1) Amounts include prior year expenditures and exclude current year encumbrances. Therefore, the totals listed above may not match Total FY 2000-01 Actual Expenditure + Encumbrance included in the "At a Glance" section.

Detailed budget by expense category and by activity is presented for agency: AID TO REFUGEES in the Appendix on page 451.

Highlights of Key Trends:

- This program is projected to have a level caseload in FY 01/02.

068 - CASE DATA SYSTEM

Operational Summary

Agency Description:

As part of the Case Data/GIS System, this is a "clearing account" for processing public assistance payments (aid payments) as well as payments for CalWORKs supportive services, child support pass-on/disregards, Targeted Assistance Program (TAP) and Refugee Employment Support Services (RESS) supportive services. The appropriations are fully offset by cost application to the aid payments agencies and social services operations (Agency 063) for CalWORKs, RESS, and TAP payments.

Budget Summary

Final Budget and History:

Sources and Uses	FY 1999-2000 Actual Exp/Rev ⁽¹⁾	FY 2000-2001 Final Budget	FY 2000-2001 Actual Exp/Rev ⁽¹⁾	FY 2001-2002 Final Budget	Change from FY 2000-2001 Actual	
					Amount	Percent
Total Requirements	(14,608)	0	(73,033)	0	73,033	(100)
Net County Cost	(14,608)	0	(73,033)	0	73,033	(100)

(1) Amounts include prior year expenditures and exclude current year encumbrances. Therefore, the totals listed above may not match Total FY 2000-01 Actual Expenditure + Encumbrance included in the "At a Glance" section.

Detailed budget by expense category and by activity is presented for agency: CASE DATA SYSTEM in the Appendix on page 452.

069 - GENERAL RELIEF

Operational Summary

Agency Description:

This program provides financial assistance to those persons who are ineligible for any federal or state programs which provide cash assistance. It is largely an emergency assistance program when other resources are not available to meet the needs of the applicant(s).

At a Glance:

Total FY 2000-2001 Actual Expenditure + Encumbrance:	734,654
Total Final FY 2001-2002 Budget:	1,073,245
Percent of County General Fund:	0.05%
Total Employees:	0.00

Budget Summary

Changes Included in the Base Budget:

It is projected that as caseloads decline moderately, General Relief assistance costs will also decrease, as will revenues related to recipient and Social Security repayments.

Final Budget and History:

Sources and Uses	FY 1999-2000 Actual Exp/Rev ⁽¹⁾	FY 2000-2001 Final Budget	FY 2000-2001 Actual Exp/Rev ⁽¹⁾	FY 2001-2002 Final Budget	Change from FY 2000-2001 Actual	
					Amount	Percent
Total Revenues	1,025,370	988,106	887,706	786,716	(100,990)	(11)
Total Requirements	917,566	1,366,765	734,654	1,073,245	338,591	46
Net County Cost	(107,804)	378,659	(153,052)	286,529	439,581	(287)

(1) Amounts include prior year expenditures and exclude current year encumbrances. Therefore, the totals listed above may not match Total FY 2000-01 Actual Expenditure + Encumbrance included in the "At a Glance" section.

Detailed budget by expense category and by activity is presented for agency: GENERAL RELIEF in the Appendix on page 453.

14T - FACILITIES DEVELOPMENT AND MAINTENANCE FUND

Operational Summary

Agency Description:

This fund was established to budget and account for facilities projects approved in the County's Strategic Financial plan.

At a Glance:

Total FY 2000-2001 Actual Expenditure + Encumbrance:	617,658
Total Final FY 2001-2002 Budget:	14,746,676
Percent of County General Fund:	N/A
Total Employees:	0.00

Budget Summary

Plan for Support of the County's Strategic Priorities:

SSA established the Facilities Development and Maintenance Fund (14T) to budget and account for facilities projects approved in the County's Strategic Financial Plan. 14T includes funds to cover the cost of a 60 bed facility at Tustin MCAS and some funds to be applied toward the cost of a 50 bed new admissions and 85 bed court return facility at El Toro.

Changes Included in the Base Budget:

14T includes funds to cover the cost of a 60 bed facility at Tustin MCAS and some funds to be applied toward the cost of a 50 bed new admissions and 85 bed court return facility at El Toro.

Final Budget and History:

Sources and Uses	FY 1999-2000 Actual Exp/Rev ⁽¹⁾	FY 2000-2001 Final Budget	FY 2000-2001 Actual Exp/Rev ⁽¹⁾	FY 2001-2002 Final Budget	Change from FY 2000-2001 Actual	
					Amount	Percent
Total Revenues	743,837	414,252	6,931,481	903,356	(6,028,125)	(87)
Total Requirements	245,639	8,461,219	332,946	14,746,676	14,413,730	4,329
FBA	7,947,958	8,046,967	7,853,107	13,843,320	5,990,213	76

(1) Amounts include prior year expenditures and exclude current year encumbrances. Therefore, the totals listed above may not match Total FY 2000-01 Actual Expenditure + Encumbrance included in the "At a Glance" section.

Detailed budget by expense category and by activity is presented for agency: FACILITIES DEVELOPMENT AND MAINTENANCE FUND in the Appendix on page 454.

13N - OC TOBACCO SETTLEMENT FUND

Operational Summary

Agency Description:

To administer the use of the County's share of the national Tobacco Settlement in accordance with the conditions set forth in a local initiative, Measure "H", approved by the voters on November 7, 2001.

On November 23, 1998 the major American cigarette manufacturers agreed to a settlement (Master Settlement Agreement, MSA) of litigation brought by the Attorneys General of 46 States (including California), five U.S. territories and the District of Columbia. In addition to restrictions related to cigarette advertising and underage smoking, the MSA requires that the tobacco companies pay the participants an estimated \$206 Billion over the next 25 years. After certain adjustments the payments are distributed on a population basis, with California estimated to receive (1990 census) about 12.8%. California's share is split 50-50 between the State and the eligible cities and Counties. Orange County's portion of the local share is about 7.3%.

Although there are not any conditions placed on the use of TSR local share by the MSA or State statute, Measure "H", which takes effect on July 1, 2001 restricts the use of TSR to specific health and public safety initiatives. Measure "H" which has been upheld in the Superior Court, requires the use of TSR be restricted to specific health related categories, 80% and public protection programs, 20%. The specific categories are described herein at the Activity level.

Measure "H" applies only to TSR received after July 1, 2001. Please see Fund 14X in program VII for TSR received by the County prior to July 1, 2001.

At a Glance:

Total FY 2000-2001 Actual Expenditure + Encumbrance:	0
Total Final FY 2001-2002 Budget:	28,842,072
Percent of County General Fund:	N/A
Total Employees:	0.00

Strategic Goals:

- Administer the County's share of Tobacco Settlement Revenue received on or after July 1, 2001, in strict accordance with the requirements of voter approved Measure "H".

Fiscal Year 2000-01 Key Project Accomplishments:

- This is a new fund in FY 01-02.

SENIORS & PERSONS WITH DISABILITIES - \$5,479,994 or 19% is allocated to this Measure "H" category.

EMERGENCY ROOM PHYSICIANS & SPECIALISTS - \$6,633,677, or 23%, is allocated to this Measure "H" category.

TOBACCO PREVENTION & CONTROL - \$3,461,049, 12%, is allocated to this Measure "H" category.

CHILDREN & FAMILY HEALTH SERVICES - \$5,768,414, 20%, is allocated to this Measure "H" category.

COMPREHENSIVE EMERGENCY ROOM SERVICES/ TRAUMA CNTRS - \$1,730,524, 6%, is allocated to this Measure "H" category.

PUBLIC SAFETY PROGRAM & SERVICES - \$5,768,414, 20%, is allocated to this Measure "H" category. Of the total in the public safety category, \$1,334,111 will be budgeted for the operation of the 64 bed secured substance abuse program at the Theo Lacy Branch Jail. The remainder of the public safety category, \$4,434,303 is allocated to the Theo Lacy Branch Jail Expansion, Phase III (Building "B").

Ten Year Staffing Trend Highlights:

- This agency has no staff.

Budget Summary

Plan for Support of the County's Strategic Priorities:

The revenue in this fund will be used in accordance to Measure "H" and will reimburse the Health Care Agency and the Sheriff-Coroner for applicable costs.

Changes Included in the Base Budget:

This is a new budget in FY 2001-2002.

Final Budget and History:

Sources and Uses	FY 1999-2000 Actual Exp/Rev ⁽¹⁾	FY 2000-2001 Final Budget	FY 2000-2001 Actual Exp/Rev ⁽¹⁾	FY 2001-2002 Final Budget	Change from FY 2000-2001 Actual	
					Amount	Percent
Total Revenues	0	0	0	28,842,072	28,842,072	0
Total Requirements	0	0	0	28,842,072	28,842,072	0

(1) Amounts include prior year expenditures and exclude current year encumbrances. Therefore, the totals listed above may not match Total FY 2000-01 Actual Expenditure + Encumbrance included in the "At a Glance" section.

Detailed budget by expense category and by activity is presented for agency: OC TOBACCO SETTLEMENT FUND in the Appendix on page 455.